

Instructions on how to clear cache for eSRF Portal website for the following browsers:

Microsoft Edge
Google Chrome
Firefox

When you visit websites, your browser stores elements of the pages you are viewing to decrease the load time of the page the next time you view it. While this is helpful in loading pages faster it can sometimes cause issues with displaying the most current versions of webpages and documents. When we update our applications and resource documents, your browser may still use old files which can cause display or access problems or not show the most recent version of a document. It is a good practice to clear your cache regularly. This will ensure you are always viewing the most recent version of our pages and documents.

Microsoft Edge

For Microsoft Edge Browser

Step 1: Open eSRF Portal link
<https://eeaonline.eea.state.ma.us/DEP/SRFMADEP/logineSRF.aspx>

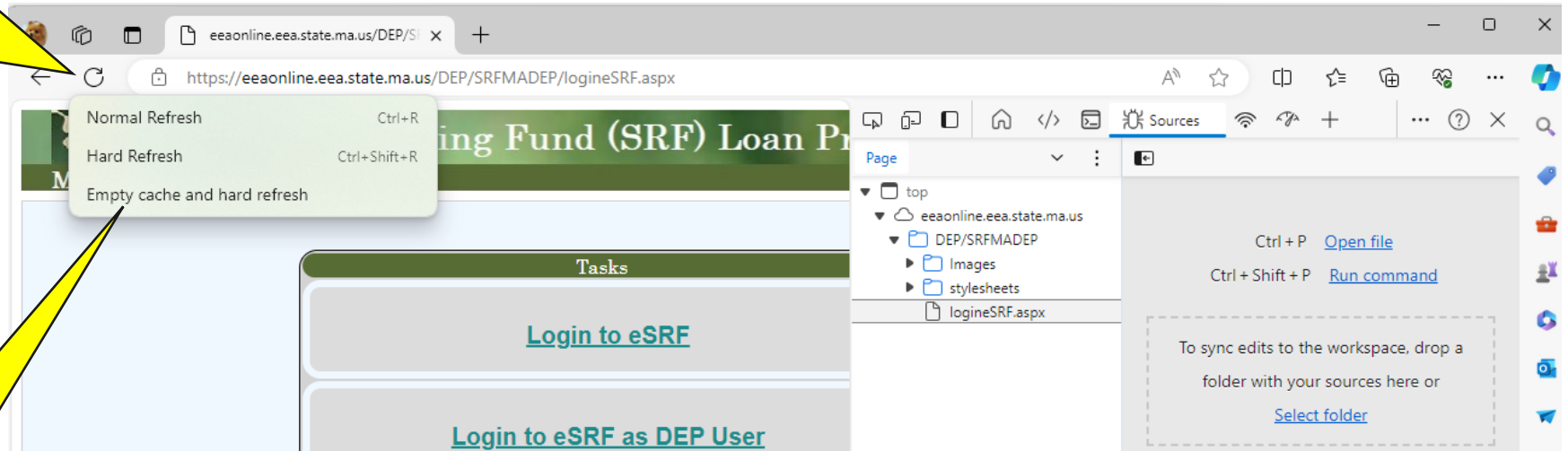
Step 2: Hold Ctrl + Shift + I (letter) at same time to open developer window

Step 3: Right-click the Refresh button in address bar

Step 4: Select Empty cache and hard reload from the menu

Step 5: Hold Ctrl + Shift + I (letter) at same time to close developer window

All set, your cache has been cleared!



Google Chrome

For Google Chrome Browser

Step 1: Open eSRF Portal link

<https://eeaonline.eea.state.ma.us/DEP/SRFMADEP/logineSRF.aspx>

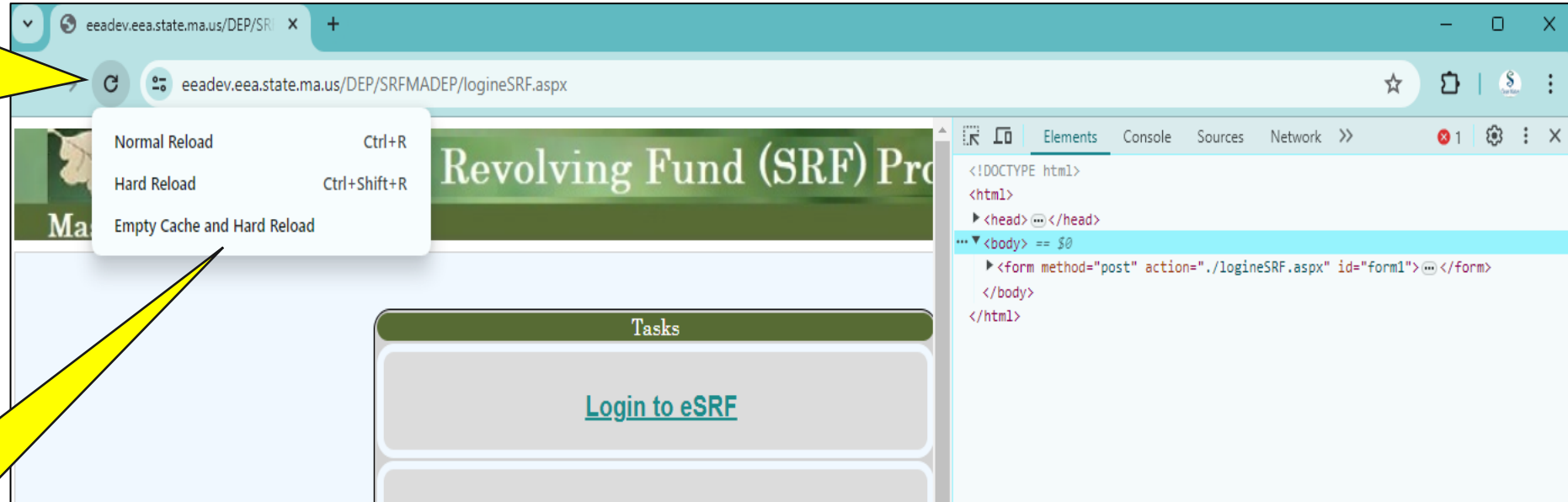
Step 2: Press F12 key to open Chrome Developer Tools

Step 3: Right-click the Refresh button in address bar

Step 4: Select Empty cache and hard reload from the menu

Step 5: Press F12 key to close Chrome Developer Tools

All set, your cache has been cleared!

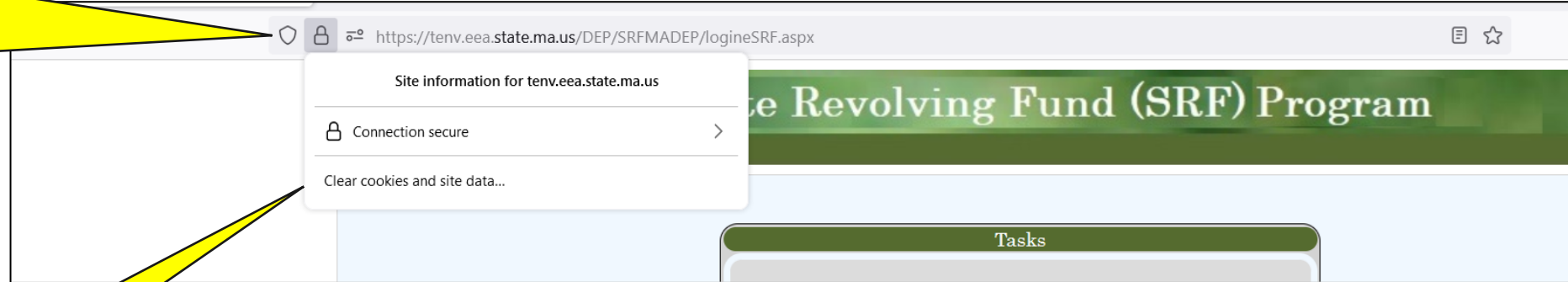


For Firefox Browser

Step 1: Open eSRF Portal link

<https://eeaonline.eea.state.ma.us/DEP/SRFMADEP/logineSRF.aspx>

Step 2: Click the lock icon in the address bar



Step 3: Click Clear Cookies and Site Data

Step 4: Click OK to delete cookies and site data

All set, your cache has been cleared!